



**Member Services Division**

P.O. Box 942704

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Telecommunications Device for the Deaf - (916) 795-3240

(888) CalPERS (225-7377)

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Dear \_\_\_\_\_ :

CalPERS received your request for \_\_\_\_\_ cost information on \_\_\_\_\_. We have received a high volume of requests and are processing them according to date received, on a first-in, first-out basis, with special consideration being given to those who have already retired or submitted a retirement application with our system.

If you were eligible to purchase this service credit at the time your request was received by CalPERS, you will be provided a one-time opportunity to elect this service credit purchase, even if you have subsequently separated or retired from CalPERS' covered employment. The cost calculation will be based on the date your request was received by CalPERS, not based on the date your request is processed.

Due to the volume of requests received, we are not able to provide you with a specific date by which your request will be processed; however, we are updating our website with the date of requests currently being processed. To view this and other information, please visit the CalPERS website at [www.calpers.ca.gov](http://www.calpers.ca.gov) and:

1. Select "For Members"; (if you have previously visited the CalPERS website, and stored your membership status and category, you should start with Step 5.)
2. Select your membership status and then "Next";
3. Select your membership category and then "Next";
4. Click the "Confirm" button;
5. Click on the link for "Service Credit";
6. Click on the link for "Service Credit Purchase Options"; and
7. Click on the link for "Latest Status on Service Credit Cost Requests & Elections"

We thank you for your patience while we work to complete all requests received.

Service Management Section  
Member Services Division